

APPENDIX 1 – CONTACT INFORMATION AND ORDER FORM

This form is used for ordering functionality or changes to Service. The Content Provider fills in the white sections and Ventelo fills in the grey sections. This document is to be made in two identical copies and signed by Ventelo and Content Provider. This order replaces any previous orders or agreements unless otherwise stated.

	Content Provider	Ventelo
Company name:		Ventelo
Reg. No.:		976908066
Address:		Serviceboks 633, 4606 Kristiansand, Norway
Content Provider	Commercial Contact	Technical Contact
Contact Person		
Tel. (office):		
Tel. (mobile):		
Fax:		
Tel. (office):		
Tel. (mobile):		
End-customer Support		
Support/Hotline telephone number:		
Support/Hotline e-mail:		
Content Provider Banking details		
Bank name:		
Swift-code		
Clearing No. /Sort code		
Account No./IBAN		
Description of service		
Filled in by Ventelo		
Ventelo CPA	Commercial Contact	Technical Contact
Contact Person	Tom Helleland Næss	Ventelo CPA Technical Support
Tel. (office):	+47 38797733	+47 67 25 11 70
Tel. (mobile):	+4 795229633	
Fax:	+47 38797996	
E-mail:	cpa@ventelo.no	ipx.support.ventelo@ericsson.com
	Opening hours	Weekdays 09:00-16:30



CPA SMS, WAP, MMS Short codes, functionality & billing 4 digits,						
Short code and additional information (short code preference, functionality...)						
Short code or wap billing	Premium SMS MT	Premium MMS MT	Non-Premium MMS MO	Sub numbering	Delivery reports MT	
Bulk Traffic codes SMS and MMS 5 digits						
Short code and additional information (short code preference, functionality...) <u>Bulk codes need to be on a separate account and can not share account with regular CPA 4 digit short codes</u>						
Short code	Non Premium SMS MT	Non Premium MMS MT	Alphanumeric Sender	Sub numbering	Delivery reports MT	Implement to a new account or to an existing bulk account
CPA Event – short code						
Premium SMS MT Billing	Short code and additional information (short code preference, functionality...)					
SubNumbering	Short code and additional information (short code preference, functionality...)					
Delivery Reports MT	Short code and additional information (short code preference, functionality...)					